

## QUALITY, FOOD SAFETY AND ENVIRONMENTAL POLICY

Management considers it is a fundamental objective to achieve the highest standards of quality, food safety and the environment, through the application of a management system that guarantees excellence in the products and services offered to customers, as well as the sustainable development of its activities. To this end, it is committed to:

- To promote the necessary improvements to achieve the established objectives by trying to provide efficient services that meet the needs of customers, using, as far as possible, environmentally friendly and economically viable technologies.
- Satisfy both customer requirements of applicable legal regulations and other interested parts.
- Continuously improve the quality of products and services. Through the prevention or elimination of incidents and the creation of added value in a sustainable manner. At the same time, it is committed to ensuring that, if any non-conformity happens, it is analysed, the necessary actions are applied and all affected staff are informed.
- Develop a culture of high quality and continuous improvement in the company, as well as in suppliers and subcontractors, requiring the collaboration and participation of all employees.
- Promote continuous organisational improvement by providing appropriate information, resources and training to ensure that work is carried out in a safe, timely and professional manner.
- Acquire a greater commitment to the environment and sustainable development, joining efforts to achieve compliance with the established environmental requirements and objectives.
- Promote environmental protection and the conservation of natural resources. Implementing, as far as possible, good management and circular economy practices, focused on minimising polluting emissions, optimising resources and proper waste management, and complying with its ethical, social and environmental responsibilities.

SAM Algeciras's management considers its human resources to be the most important factor in achieving these objectives and influencing quality and customer confidence. To this end, teamwork, commitment and dedication of all employees are essential.

At the same time, it wishes to transmit to all staff the importance of the implementation of this policy, ensuring that it is understood and accepted by the company and committing itself to provide the necessary resources and to monitor its effectiveness.

Management